

Appendix C

Additional Software/System Responses

Circuit Clerk Environment/Connectivity (from Section 3.4 of RFP)

Solution Description, Alternative I: _____

Solution Description, Alternative II: _____

Solution Description, Alternative III: _____

Ease of System Maintenance (from Section 3.4.2)

3.4.2.1 Description: _____

3.4.2.2 Description: _____

3.4.2.3 Description: _____

3.4.2.4 Description: _____

3.4.2.5 Description: _____

Appendix C

Additional Software/System Responses

System Wide Features (Section 3.4)

Authorized Signature: _____ **Date:** _____

Circuit Clerk Engagement Profiles (from Section 3.5.1)

3.5.1.1 Description: _____

State and Federal Reporting Requirements (from Section 3.5.2)

3.5.3.1 Description: _____

Other Requested Information (Section 3.5)

Authorized Signature: _____ **Date:** _____

Training and End User Support (from Section 3.6)

3.6.1. Vendor training organization(s): _____

3.6.2 List training offered: _____

3.6.3/3.6.4 List required/optimal training courses: _____

3.6.5 Reference customers: _____

Appendix C

Additional Software/System Responses

3.6.6 User Groups: _____

3.6.7 Statement of on-site coverage: _____

Training and End-User Support (Section 3.6)

Authorized Signature: _____ Date: _____

[Conversion and] Implementation Assistance (from Section 3.7)

Implementation Assistance Services (from Section 3.7.1)

3.7.1 Vendor's conversion plan: _____

3.7.1.1 Vendor's conversion experience re: converting data from Circuit Clerk's existing systems to Vendor's System: _____

3.7.1.2 Vendor's conversion experience converting data to Vendor's System from systems technologically similar to the existing systems: _____

3.7.1.3 Vendor's recommended strategy for conversion: _____

3.7.1.4 Vendor's services and costs for conversion: _____

3.7.1.5 Vendor's estimated hourly rate for conversion for each level of staff and pricing strategy used to quote actual price for conversion: _____

3.7.1.6 Specify support provided for debugging and recovering from data migration and database loading problems: _____

Appendix C

Additional Software/System Responses

3.7.1.7 Provide a list of software tools Vendor will provide to facilitate conversion: _____

3.7.1.2 Recommended implementation services: _____

Conversion and Implementation Assistance (Section 3.7)

Authorized Signature: _____ **Date:** _____

Vendor Profile (from Section 3.8)

3.8.1 Description of company/subcontractor: _____

3.8.2 Names: _____

3.8.3 Lead structure: _____

3.8.4 Strategic partnerships: _____

3.8.5 Agencies: _____

3.8.6 R&D: _____

3.8.7 Technical Support: _____

Appendix C

Additional Software/System Responses

3.8.8 Gross revenues: _____

3.8.9 Years in business: _____

Vendor Commitment (from Section 3.9)

3.9. Description of long-term development plans: _____

Current Installations (from Section 3.10)

3.10 Description: _____

Vendor's Approach to Project (from Section 3.11)

3.11.1 Description: _____

3.11.2 Description: _____

3.11.3 Description: _____

Implementation Timetable (from Section 3.12)

3.12.1 Description: _____

3.12.2 Description: _____

Appendix C

Additional Software/System Responses

Proposal Offer Firm (from Section 7.14)

Statement of Understanding: _____

Proposal Offer Firm (Section 7.14)

Authorized Signature: _____ Date: _____